

Type of Client

Household name food retailer.

Requirements

To build a business continuity plan for their Head Office and food production facilities.



Outcome

Teed undertook a BIA and developed viable recovery strategies in conjunction with the client's specialist staff. The output was presented to senior management and agreement to proceed further with the project given. An incident management hierarchy and Business Continuity Plan were then developed and exercised.

"We were very impressed with the quality of the deliverables we received."

Type of Client

Aircraft manufacture and in-service support

Requirements

Whilst operating under a corporate mandate to ensure that business continuity arrangements are in place, the senior team of this organisation recognise the importance of the discipline. With a challenging timescale for introduction of the full BCM lifecycle across the business, the BCM team recognised that Teed Business Continuity's experience and focussed approach would bring many advantages to their project.

The specialist consultants from Teed have been integral to the development of business continuity within this organisation. With a complex structure across many sites, building capability was never going to be easy; Teed were asked to 'kick start' the programme through delivery of initial Business Impact Analysis (BIA) and Business Continuity Plans (BCPs).

Outcome

Our flexible approach and wide experience of other industry sectors has allowed Teed to bring a variety of ideas to the table and supported the rapid development of capability. Our methodology, tailored to meet the client's needs, ensures that information is gathered in an extremely effective manner, allowing us to develop the project rapidly and using only the minimum of employees' time during discussions.

Building trust and relationships is a key part of any business continuity project, and having had a consultant embedded within their team for nine months ensures that Teed truly understands how this client operates. Activities have included:

- Development of analysis methodology
- Facilitating BIAs, often in compressed timescales to meet onerous deadlines
- Development of business continuity plans
- Facilitation of training and awareness presentations for a variety of internal stakeholders including senior management and employees with direct BC responsibility
- Assessment of key supplier business continuity preparedness through exercising
- Exercising of plans and response teams
- Audit & assurance

Over a period of 3 years, Teed consultants have supported the provision of business continuity capability across this organisation and ensured that we continue to deliver our projects in a manner which *exceeds* the clients' expectations.

Type of Client

Multinational pharmaceuticals company.

Requirements

Wanted to standardise their approach to business continuity and IT service continuity across their sites globally while also raising awareness of the subjects.



Outcome

Teed developed handbooks and implementation guides (including templates to use) for the subjects of business continuity and IT service continuity, based on relevant standards, and these were launched throughout the company. The work has led to Teed being retained to assist with other related initiatives.

Type of Client

Housing association.

Requirements

To write a Business Continuity Plan for their Head Office and develop a template plan to cover their housing estates.

Outcome

Teed undertook a BIA and developed viable recovery strategies to maintain continuity of critical activities. The output was presented to senior management and agreement to proceed further with the project given. An incident management hierarchy and Business Continuity Plan were then developed, together with the template using a sample housing scheme.

The company's Head Office was flooded in summer, 2007, but they were back to operational status within 24 hours.

Type of Client

Fund management company.

Requirements

To run a crisis management exercise for their senior team and review their current level of business continuity management competence.

Outcome

Teed facilitated an exercise, preceded by a short presentation on the importance of business continuity management. A high level review was also conducted through interviewing key individuals and checking documentation. The exercise and review succeeded in highlighting a number of improvements and raised awareness of incident management.

"We have learned more during this exercise than during two years of holding meetings".
